

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit MINI Financial Services will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request MINI Financial Services to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by MINI Financial Services or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when MINI Financial Services asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

This guarantee should be detached and retained by the Payer Instruction to your Bank or Building Society to pay by Direct Debit Please complete the form and send it to: MINI Financial Services, Phoenix One, 59-63 Farnham Road, Slough SL1 3TN Originator's Identification Number 6 4 9 1. Name and full postal address of Bank or Building Society 4. Branch Sort Code To: The Manager Address 5. MINI Financial Services Reference Number Postcode Instruction to your Bank or Building Society
Please pay MINI Financial Services Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit I understand that this Instruction may remain with MINI Financial Services and, if so, details will be passed electronically to my Bank/Building Society. 2. Name(s) of Account Holder(s) Signature(s) Bank or Building Society Account Number

Date